



Action Points from PRG Meeting 8th December 2011

Agenda Item 6

Media Board now contains DNA data for Q3 of 2011 (Oct Nov Dec)

We aim to keep this up to date on a quarterly basis, highlighting number of missed appointments and total time

Agenda Item 7

Media Board contains A&E Data from April 2011 showing number of patients who 'did not wait', including the cost to the practice budget.

Agenda Item 8 iii)

Nurse Practitioner to attend our next meeting to explain the individual roles of the Nursing Team

Newsletter in progress